

## MANAGEMENT POLICY OF THE TORREVIEJA INTEGRATED BEACH MANAGEMENT SYSTEM

Torrevieja City Council has implemented an Integrated Management System on its beaches for sustainable management and planning, on beach ownership, sustainable infrastructure and service provision needs including safety, information and communication, cleaning and waste disposal in accordance with the UNE-ISO 13009 standard for Tourism and related services. Requirements and recommendations for beach operation.

It also aims to protect the environment and respond to changing environmental conditions, in line with socio-economic needs in accordance with the framework established by the UNE-EN ISO 14001 standard for Environmental Management Systems. Requirements with guidance for use.

By implementing an Integrated Beach Management System, Torrevieja City Council aims to improve the services provided to increase user satisfaction, preserving the ecosystem and its natural values, and is also committed to establishing the technical, economic and human resources necessary to prevent both the pollution generated on the natural environment due to the activities carried out on these beaches (and thus minimise the impacts produced) and the health and hygiene risks for beach users.

This guarantees the monitoring of all activities carried out on the beaches, establishing mechanisms for the continuous improvement of the effectiveness of the Integrated Beach Management System, in collaboration with all sectors of the municipality, ensuring the evolution of both the environmental quality of the environment and the services provided.

During the development of all the activities carried out on the beaches in Torrevieja, the City Council expresses its firm commitment to comply with the applicable legislation and regulations, as well as other voluntary requirements subscribed, and to encourage the participation of the staff linked to the management of the beaches as well as beach users in the protection and improvement of their natural conditions, through communication actions at all levels based on awareness-raising and training.

We are committed to regularly defining and communicating the objectives and goals that are set, evaluating their degree of compliance, with the determination of promoting continuous improvement in the management of the beaches on our coast.

To this end, corresponding documented action plans shall be developed to enable the review of the results produced through regular and systematic audits.

The Mayor-President

ELECTRONICALLY SIGNED DOCUMENT

